

TERMS AND CONDITIONS

In using this Site You are deemed to have read and agreed to the following terms and conditions:

The following terminology applies to these Terms and Conditions, Privacy Statement and Disclaimer Notice and any or all Agreements: "You" and "Your" refers to you, the person accessing this site and accepting the Company's terms and conditions. The "Company", "Our", "We" and "Us", refers to Concept Signs and Displays Limited. "Party" or "Parties" refers to both You and Us. "Site" refers to www.conceptsigns.co.uk. "Agreement" refers to any contract made between the Parties for the provision of Our products and/or services.

All terms refer to the offer, acceptance and consideration of payment necessary to undertake the process of Our assistance to the You in the most appropriate manner, whether by formal meetings of a fixed duration, or any other means, for the express purpose of meeting the Your needs in respect of provision of the Our stated services/products, in accordance with and subject to, prevailing English Law. Any use of the above terminology or other words in the singular, plural, capitalisation and/or he/she or they, are taken as interchangeable and therefore as referring to same.

PRIVACY STATEMENT

We are committed to protecting Your privacy. Only Our authorised employees will use any information collected from You. We constantly review Our systems and data to ensure the best possible service to You.

Information supplied to this Site will be treated with respect and in accordance with the requirements of the relevant UK Data Protection legislation currently in force.

PERSONAL IDENTIFICATION INFORMATION

We may collect personal identification information from You in a variety of ways, including, but not limited to, when You visit Our Site, fill out a form, subscribe to the newsletter and, in connection with other activities, services, features or resources We make available on Our Site. You may be asked for, as appropriate, Your name, Your email address, Your phone number and/or Your address.

You may, however, visit Our Site anonymously.

We will collect personal identification information from You only if You voluntarily submit such information to Us. Users can always refuse to supply personally identification information, except that it may prevent them from engaging in certain Site related activities.

NON-PERSONAL IDENTIFICATION INFORMATION

We may collect non-personal identification information about You whenever You interact with Our Site. Non-personal identification information may include the browser name, the type of computer and technical information about Your means of connection to Our Site, such as the operating system and the Internet service providers utilized and other similar information.

CONFIDENTIALITY

We comply with the requirements of the Data Protection Act 1998.

You agree by accessing the Site that We may process Your personal data relating to Your use of the Site. You agree that We may disclose Your personal data, if legally required to do so, to the appropriate authorities.

You have the right to request sight of, and copies of any and all of Your records that We keep, on the proviso that We are given reasonable notice of such a request and upon payment of the statutory fee. You are requested to retain copies of any literature issued in relation to the provision of Our services. Where appropriate, We shall issue You with appropriate written information, handouts or copies of records as part of an agreed contract, for the benefit of both Parties.

We will not sell, share or rent Your personal information to any third party or use your e-mail address for unsolicited mail. Any emails sent to You by this Company will only be in connection with an Agreement or if You have agreed to receive emails from Us relating to the provision of Our services and products.

DISCLAIMER

Exclusions and Limitations

The information on this Site is provided on an "as is" basis. To the fullest extent permitted by law, We: exclude all representations and warranties relating to this Site and its contents or which is or may be provided by any affiliates or any other third party, including in relation to any inaccuracies or omissions in this Site and/or Our literature; and excludes all liability for damages arising out of or in connection with Your use of this Site. This includes, without limitation: direct loss; loss of business or profits (whether or not the loss of such profits was foreseeable, arose in the normal course of things or You have advised Us of the possibility of such potential loss); damage caused to Your computer, computer software, systems and programs; and the data thereon or any other direct or indirect, consequential and incidental damages.

If You are a business user, please note that in particular We are not liable for: loss of profits; sales; business or revenue; loss of data; loss or damage to property; business interruption; loss of anticipated savings; loss of business opportunity, goodwill, or reputation; and/or any indirect, consequential loss or damage.

We do not however exclude liability for death or personal injury caused by Our negligence. The above exclusions and limitations apply only to the extent permitted by law. None of Your statutory rights as a consumer are affected.

AVAILABILITY

Redistribution or republication of any part of this Site or its content is prohibited, including such by framing or other similar or any other means, without Our express written consent.

We do not warrant that the service from this Site will be uninterrupted, timely or error free, although it is provided to the best ability. By using this service You indemnify Us, Our employees, agents and affiliates against any loss or damage, in whatever manner, howsoever caused. We may suspend, withdraw or change all or any part of the Site without notice. We will not be liable if for any reason the Site is or any part of it is unavailable at any time or for any period.

You are solely responsible for evaluating the fitness for a particular purpose of any downloads, programs and text available through this Site. You are responsible for making all arrangements necessary for You to have access to the Site. You are also responsible for ensuring that all persons who access the Site through Your internet connection are aware of these terms and that they comply with them.

ACCESSIBILITY

Access to the Site is permitted on a temporary basis, and We do not guarantee that the Site will always be available or uninterrupted. We may suspend, withdraw or change all or any part of the Site without notice. We will not be liable if for any reason the Site is or any part of it is unavailable at any time or for any period. You are responsible for making all arrangements necessary for You to have access to the Site. You are also responsible for ensuring that all persons who access the Site through Your internet connection are aware of these terms and that they comply with them.

LOG FILES

We use IP addresses to analyse trends, administer the Site, track user's movement, and gather broad demographic information for aggregate use. IP addresses are not linked to personally identifiable information. Additionally, for systems administration, detecting usage patterns and troubleshooting purposes, Our web servers automatically log standard access information including browser type, access times/open mail, URL requested, and referral URL. This information is not shared with third parties and is used only by Us on a need-to-know basis. Any individually identifiable information related to this data will never be used in any way different to that stated above without Your explicit permission.

COOKIES

Like most interactive web sites Our Site uses cookies. A cookie is a small file of letters and numbers that are stored on Your computer by sites You visit. We use cookies to enable Us to retrieve user details for each visit. Cookies are used in some areas of the Site to enable the functionality of this area and ease of use for those people visiting. Some of Our affiliate partners may also use cookies.

LINKS TO THIS SITE

You may not create a link to any page of this Site without Our prior written consent. If You do create a link to a page of this Site You do so at Your own risk and the exclusions and limitations set out above will apply to Your use of this Site by linking to it. You must not establish a link that suggests any form of association, approval or endorsement with or from Us where none exists. We reserve the right to withdraw permission to link to the Site at any time and without notice.

LINKS FROM THIS SITE

We do not monitor or review the content of other party's Sites which are linked to from this Site. Opinions expressed or material appearing on such Sites are not necessarily shared or endorsed by us and We should not be regarded as the publisher of such opinions or material. Please be aware that We are not responsible for the privacy practices, or content, of these sites. We encourage our users to be aware when they leave our site & to read the privacy statements of these sites. You should evaluate the security and trustworthiness of any other site connected to this Site or accessed through this Site Yourself, before disclosing any personal information to them. We will not accept any responsibility for any loss or damage in whatever manner, howsoever caused, resulting from Your disclosure to third parties of personal information.

INTELLECTUAL PROPERTY

Copyright and other relevant intellectual property rights exists on all text relating to the Company's services and the full content of this Site.

We are the owner or licensee of all intellectual property rights in the Site and all design, text, pictures, graphics (and the selection and arrangement of them), software compilations, coding, underlying source code, software and all other material on the Site. All such rights are reserved.

You may retrieve and display the content of the Site on a computer screen, store such content in electronic form on disk (but not on any server or other storage device connected to a network) or print one copy of such content for Your own personal, non-commercial use, provided You keep intact all and any copyright and proprietary notices. You may not otherwise reproduce, modify, copy or distribute or use for commercial purposes any of the materials or content on the Site without Our written permission.

You must not use any part of the content on the Site for commercial purposes without obtaining a written licence to do so from Us or Our licensors. If You copy, print or download material from the Site in breach of these terms You must immediately cease to use the Site and erase, destroy and/or return any unauthorised materials to Us.

Our logo is a registered trademark of this Company in the United Kingdom and other countries. Infringement of these or any rights in the Site or the materials associated with the Site may lead to criminal and/or civil sanctions in the UK, US and other countries.

If You believe that any content on the Site in any way infringes intellectual property rights belonging to You or any third party please contact Us immediately identifying Your rights and the material You claim is infringing Your rights.

VIRUSES

Please note that there are inherent risks in communication via the internet and although We will use Our reasonable endeavours to prevent contamination of any material sent to You with any virus or similar destructive code, We do not guarantee that the Site will be secure or free from viruses, bugs or similar destructive programs or code.

We do not, to the maximum extent permitted by law, accept any liability for any virus or similar destructive code which any computer equipment and/or software used by You may suffer as a result of your accessing the Site and/or any other communication via the internet between You and Us.

It is Your responsibility to scan what You choose to download from the Site to ensure that it is free of such items as viruses, worms, trojan horses, logic bombs and other similar destructive code.

You must not introduce any viruses, worms, trojan horses, logic bombs or other similar destructive code or malicious material to the Site. You must not attempt to gain unauthorised access to the Site, the servers on which it is stored or any server, computer or database connected to the Site, nor attack the Site using a denial of service attack or a distributed denial of service attack. By breaching this provision, You would commit a criminal offence under the Computer Misuse Act 1990. We may report any such breaches and disclose personal data relating to You to any relevant law enforcement agency. In the event of such a breach, Your right to use the Site would cease immediately.

COMMUNICATION

We have several different e-mail addresses for different queries. These, and other contact information, can be found on Our **Contact Us** link on the Site or via Our literature or via Our stated telephone, facsimile or mobile telephone numbers.

Concept Sign and Display Ltd is registered in England and Wales under Company number 03522655 with its registered office at Eleven Brindleyplace, 2 Brunswick Square, Birmingham, West Midlands B1 2LP. Our VAT number is 704 8818 23.

If You have any questions about these terms or any problems accessing or using the Site or any of its contents please contact Penny Kendall at penny.kendall@conceptsigns.co.uk.

FORCE MAJEURE

Neither Party shall be liable to the other for any failure to perform any obligation under any Agreement which is due to an event beyond the control of such party including but not limited to any act of god, terrorism, war, political insurrection, insurrection, riot, civil unrest, act of civil or military authority, uprising, earthquake, flood or any other natural or man made eventuality outside of Our control, which causes the termination of an agreement or contract entered into, nor which could have been reasonably foreseen. Any Party affected by such event shall forthwith inform the other Party of the same and shall use all reasonable endeavours to comply with the terms and conditions of any Agreement contained herein.

WAIVER

Failure of either Party to insist upon strict performance of any provision of this or any agreement or the failure of either Party to exercise any right or remedy to which it, he or they are entitled hereunder shall not constitute a waiver thereof and shall not cause a diminution of the obligations under this or any Agreement. No waiver of any of the provisions of this or any Agreement shall be effective unless it is expressly stated to be such and signed by both Parties.

GENERAL

The laws of England and Wales govern these terms and conditions. By accessing this Site and using Our services and/or buying Our products You consent to these terms and conditions and to the exclusive jurisdiction of the English courts in all disputes arising out of such access. If any of these terms are deemed invalid or unenforceable for any reason (including, but not limited to the exclusions and limitations set out above), then the invalid or unenforceable provision will be severed from these terms and the remaining terms will continue to apply. Failure by Us to enforce any of the provisions set out in these Terms and Conditions and any Agreement, or failure to exercise any option to terminate, shall not be construed as waiver of such provisions and shall not affect the validity of these Terms and Conditions or of any Agreement or any part thereof, or the right thereafter to enforce each and every provision. These Terms and Conditions shall not be amended, modified, varied or supplemented except in writing and signed by Our duly authorised representatives.

NOTIFICATION OF CHANGES

We reserve the right to change these conditions from time to time as We sees fit and Your continued use of the Site will signify Your acceptance of any adjustment to these terms. You agree to review these terms regularly to ensure You become aware of any revisions to them and by continuing to access or use this Site You agree to be bound by the revised terms.

The Company may update the Site at any time, and may change the content at any time. Please note that any of the content on the Site may be out of date at any given time and the Company is under no obligation to update it. The Company does not guarantee that the Site, or any content on it, will be free from errors or omissions.

If there are any changes to the Company's privacy policy, We will announce that these changes have been made on Our home page and on other key pages on our Site. If there are any changes in how We use Your personally identifiable information, notification by e-mail or postal mail will be made to those affected by this change. Any changes to Our privacy policy will be posted on the Site 30 days prior to these changes taking place. You are therefore advised to re-read this statement on a regular basis.

These terms and conditions form part of the Agreement. Your accessing of this Site and/or undertaking of a booking or Agreement indicates Your understanding, agreement to and acceptance, of the Disclaimer Notice and the full Terms and Conditions contained herein. Your statutory Consumer Rights are unaffected.